



CANCELLATION POLICY

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Long Weekend & Peak Period Cancellation Policy 2025/2026

2025

- Feb 28- March 2
- April 11 - April 26
- May 30 - June 1
- July 4 - July 19
- Sept 26 - Oct 11

2026

- Feb 27 - March 1
- April 3 -April 18
- April 24 - April 26
- May 29 - May 31
- July 3 - July 18
- Sept 25 - Oct 10

Christmas Peak Period 2025/2026

12th of December 2025 - 2 February 2026

Standard Cancellation Policy 2025/2026

Applies to all reservations outside of specific dates above.

Long Weekend & Peak Period Cancellation Policy 2025/2026:

Your initial booking deposit of 1 night payment is non-refundable and cannot be credited to your guest account. No refunds or credits will be given for early departures.

Christmas Peak Period (cabins) 2025/2026

Your initial booking deposit of 2 nights is non-refundable with no exceptions. The deposit amount cannot be credited to your guest account or alternations made to your arrival or departure date. Please take extreme care when booking.

For Christmas Period reservations the balance of the reservation is due in full by 30th of November 2025.

For cancellations after the 1st of December 2025, the full amount of the accommodation will be forfeited. No refunds or credits will be given for early departures.

Christmas Peak Period (sites) 2025/2026

A \$200 deposit is required at the time of placing a booking.

Your initial \$200.00 booking deposit is non-refundable and cannot be credited to your guest account. No refunds or credits will be given for early departures. Please take extreme care when booking.

Standard Cancellation Policy 2025/2026

Free cancellation provided up to 7 days before arrival.

Deposit of 1 night payment will be forfeited for cancellations within 7 days of arrival and cannot be credited to your guest account. No refunds or credits will be given for early departures.

Minimum stays:

Minimum stays apply to all bookings and are dynamic in nature. The minimum stay **at the time of placing a booking** is applicable to your reservation at all times.

Amendments to shorten reservations are not permitted if the minimum stay **(at the time of placing your booking)** is not met.